



Jindy Bowlo

Jindabyne Bowling and Sports Club



Vision

To provide quality hospitality services, sporting, social and entertainment experiences for our customers with our club serving as local hub for members, the local community, and interest groups.

Mission

- **Our Members** - are the reason for operation. Foster and encourage a desire for membership by providing excellent service and quality products.
- **Our Community** - be a model member of our local community, continuing to support and work with them to ensure the Club is relevant to their needs.
- **Our Employees / Our People** - are our most valuable asset. Provide a positive working environment that supports employee development and recognises achievements.

Our Values

- **Quality** - strive for the best when providing services, facilities and experiences.
- **Adaptability** - pursue and embrace opportunities to improve services for our members and community.
- **Engagement** - inform and involve members, community and employees in planning and implementing change.
- **Integrity** - ensure ethical, open and accountable governance and administration.

Strategic Priorities

Asset Management	Governance	Financial Management
People and Culture	Sport	Marketing and Community Engagement

Measurements

Financial measures

- Financial performance to budget
- Capital reinvestment
- Revenue and operating profit

Non-financial measures

- Achievement of strategic priority objectives
- Customer satisfaction
- Membership growth
- Community support